CIVIC STATION UNIVERSAL CORE

Cross-Sector Partnership Facilitator

Building accountable community-institution collaboration

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Jeremy Levan
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Civic Station Universal Core
Jeremy Levan
America Together 2028

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Main Content

Selected Source Materials

> This section presents selected source materials related to the purpose of this volume.

Civic Station Community Network Community Partnership Evaluation Handbook Reference Edition V1.0.0

OM-295

CIVIC STATION COMMUNITY NETWORK COMMUNITY PARTNERSHIP EVALUATION

HANDBOOK

America Together 2028 Reference Edition

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DOCUMENT INFORMATION

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Document ID: OM-295

Title: Civic Station Community Network Community Partnership Evaluation Handbook

Publisher: America Together 2028

Document Version: 1.0.0

Publication Year: 2026

References: OM-001 through OM-294

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1. PURPOSE

This handbook establishes recommended practices for evaluating partnerships, collaboration outcomes, shared value, and opportunities for improvement within the Civic Station Community Network.

The community partnership evaluation model provides a framework for understanding partnership effectiveness, reviewing collaborative results, identifying lessons learned, and strengthening future relationships.

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2. OBJECTIVES
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Community partnership evaluation should:

- Understand partnership outcomes • Measure collaboration effectiveness
- Identify successful practices • Recognize challenges • Improve future

partnerships • Strengthen community networks

==========
3.

EVALUATION PRINCIPLES

Partnership evaluation should emphasize:

- Fair review • Meaningful information • Shared understanding •

Community benefit • Learning and improvement • Continuous improvement

==========
4.

EVALUATION AREAS

Partnership evaluation may include:

- Shared goals • Communication effectiveness • Resource contributions •

Project outcomes • Partner experiences • Community impact

==========
5.

EVALUATION METHODS

Organizations may use:

- Partner feedback • Collaboration reviews • Project evaluations •

Outcome measurements • Community input • Partnership discussions

==========
6.

EVALUATION PROCESS

Civic Stations should support:

- Defining evaluation goals • Collecting information • Reviewing

partnership results • Identifying improvements • Sharing findings • Updating practices

==========

7.

PARTNERSHIP LEARNING

Organizations should document:

- Successful approaches • Collaboration challenges • Resource lessons •

Communication insights • Relationship improvements • Future opportunities

==========

8.

DOCUMENTATION

Maintain records including:

- Evaluation guidelines • Partnership reviews • Outcome information •

Feedback records • Lessons learned • Improvement recommendations

==========

9.

CONTINUOUS IMPROVEMENT

Civic Station community partnership evaluation capabilities should evolve through experience, feedback, measurement, innovation, and changing community needs.

==========

10.

LONG-TERM OBJECTIVE

The long-term objective is to establish a Civic Station partnership evaluation system where communities can understand collaboration results, strengthen relationships, preserve knowledge, and improve future partnership efforts.

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END OF OM-295

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Civic Station Community Network Community Support Partnership Handbook Reference Edition V1.0.0

OM-317

CIVIC STATION COMMUNITY NETWORK COMMUNITY SUPPORT PARTNERSHIP HANDBOOK

America Together 2028 Reference Edition

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DOCUMENT INFORMATION

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Document ID: OM-317

Title: Civic Station Community Network Community Support Partnership Handbook

Publisher: America Together 2028

Document Version: 1.0.0

Publication Year: 2026

References: OM-001 through OM-316

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1. PURPOSE

This handbook establishes recommended practices for working with organizations, service providers, community groups, and partners to strengthen support networks within the Civic Station Community Network.

The community support partnership model provides a framework for building cooperative relationships that expand available assistance, improve coordination, and increase the ability of communities to respond to local needs.

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2. OBJECTIVES

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Community support partnerships should:

- Expand available assistance • Connect support providers • Improve

coordination • Strengthen community relationships • Increase resource access • Support positive outcomes

==========

3.

PARTNERSHIP PRINCIPLES

Community support partnerships should emphasize:

- Shared goals • Mutual respect • Clear communication • Reliability •

Collaboration • Continuous improvement

==========

4.

PARTNERSHIP TYPES

Community support partnerships may include:

- Service organizations • Volunteer groups • Educational institutions •

Local businesses • Community organizations • Support networks

==========

5.

PARTNERSHIP DEVELOPMENT

Organizations should support:

- Identifying potential partners • Understanding shared needs •

Establishing communication • Creating collaboration plans • Connecting resources • Reviewing outcomes

==========

6.

PARTNERSHIP COORDINATION

Civic Stations should provide:

- Partner information • Communication channels • Support procedures •

Collaboration opportunities • Resource connections • Feedback systems

==========

7.

PARTNERSHIP MANAGEMENT

Organizations should maintain:

- Partnership records • Collaboration procedures • Contact information •

Shared objectives • Review processes • Improvement plans

==========

8.

DOCUMENTATION

Maintain records including:

- Partnership guidelines • Partner information • Collaboration records •

Support activities • Communication records • Improvement recommendations

==========

9.

CONTINUOUS IMPROVEMENT

Civic Station community support partnership capabilities should evolve through experience, feedback, measurement, innovation, and changing community needs.

==========

10.

LONG-TERM OBJECTIVE

The long-term objective is to establish a Civic Station support partnership network where organizations, volunteers, and community groups work together through coordinated relationships that improve access to assistance and strengthen local support systems.

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END OF OM-317

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Civic Station Community Network Community Support Partnership Handbook Reference Edition V1.0.0

OM-415

CIVIC STATION COMMUNITY NETWORK COMMUNITY SUPPORT PARTNERSHIP HANDBOOK

America Together 2028 Reference Edition

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DOCUMENT INFORMATION

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Document ID: OM-415

Title: Civic Station Community Network Community Support Partnership Handbook

Publisher: America Together 2028

Document Version: 1.0.0

Publication Year: 2026

References: OM-001 through OM-414

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1. PURPOSE

This handbook establishes recommended practices for building relationships with organizations, businesses, experts, and community partners to expand and strengthen community support systems within the Civic Station Community Network.

The Community Support Partnership model provides a framework for creating cooperative relationships that improve assistance availability, connect community capabilities, and strengthen support systems for residents.

==========

2. OBJECTIVES

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Community support partnerships should:

- Expand available support services • Connect community capabilities •

Strengthen collaboration • Improve assistance opportunities • Support local organizations • Build stronger support networks

==========

3.

PARTNERSHIP PRINCIPLES

Community support partnerships should emphasize:

- Shared goals • Mutual benefit • Clear communication • Trust •

Collaboration • Continuous improvement

==========

4.

PARTNERSHIP AREAS

Community support partnerships may include:

- Community organizations • Businesses • Educational institutions •

Support providers • Experts and specialists • Volunteer networks

==========

5.

PARTNERSHIP DEVELOPMENT PROCESS

Organizations should support:

- Identifying potential partners • Understanding community needs •

Establishing communication • Creating collaboration plans • Supporting assistance activities • Reviewing outcomes

==========

6.

PARTNERSHIP SUPPORT SYSTEMS

Civic Stations should provide:

- Partner information • Communication pathways • Support information •

Collaboration opportunities • Guidance resources • Feedback systems

==========

7.

PARTNERSHIP MANAGEMENT

Organizations should maintain:

- Partnership procedures • Partner records • Support information •

Collaboration records • Review processes • Improvement plans

==========

8.

DOCUMENTATION

Maintain records including:

- Partnership guidelines • Partner information • Support agreements •

Collaboration records • Feedback information • Improvement recommendations

==========

9.

CONTINUOUS IMPROVEMENT

Civic Station community support partnership capabilities should evolve through experience, feedback, measurement, innovation, and changing community needs.

==========

10.

LONG-TERM OBJECTIVE

The long-term objective is to establish a Civic Station support partnership network where organizations, businesses, experts, volunteers, and residents work together to expand assistance and strengthen community support systems.

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END OF OM-415

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Governance Organizational Partnership Framework

CSA-2077 Civic Station Architecture Governance Organizational Partnership Framework

Purpose

This document establishes a framework for enabling Civic Station organizations to build structured, voluntary partnerships that improve public service through shared resources, coordinated planning, knowledge exchange, and collaborative governance while preserving the independence of each participating organization.

Definition

Governance Organizational Partnership is the structured and mutually agreed relationship between two or more organizations established to achieve shared civic objectives through coordinated action, resource sharing, and responsible collaboration.

Objectives

- Encourage voluntary inter-organizational cooperation. • Improve

coordination on shared civic initiatives. • Promote responsible resource sharing. • Strengthen regional and cross-sector collaboration. • Expand organizational capability through partnership.

Guiding Principles

1. Partnerships should preserve organizational autonomy.

2. Shared goals should be clearly documented.

3. Roles and responsibilities should be mutually understood.

4. Collaboration should increase public value.

5. Partnerships should be regularly reviewed for effectiveness.

Partnership Domains

Strategic Partnerships - Joint planning - Shared initiatives - Long-term collaboration - Mission alignment

Operational Partnerships - Shared services - Resource coordination - Mutual assistance - Operational support

Knowledge Partnerships - Best-practice exchange - Joint training - Research collaboration - Organizational learning

Community Partnerships - Civic engagement - Volunteer coordination - Educational programs - Public outreach

Organizational Partnership Process

1. Identify common objectives.

2. Evaluate partnership compatibility.

3. Develop a written partnership agreement.

4. Coordinate governance, communication, and responsibilities.

5. Monitor outcomes and shared benefits.

6. Review, renew, revise, or conclude the partnership.

Partnership Review Questions

- Are shared objectives being achieved?
- Are responsibilities clearly understood?
- Is collaboration benefiting all participants?
- Has public value increased?
- Should the partnership continue, expand, or conclude?

Characteristics of Effective Organizational Partnerships

- Voluntary • Collaborative • Transparent • Accountable • Respectful •

Sustainable • Mission-Focused

Relationship to Other Frameworks

This framework builds upon:

- CSA-2051 Governance Knowledge Ecosystem Integration Framework

- CSA-2061 Governance Organizational Learning Framework
- CSA-2070 Governance Organizational Excellence Maturity Framework
- CSA-2075 Governance Organizational Recognition Framework
- CSA-2076 Governance Organizational Mentorship Framework

Together these frameworks establish a governance architecture that develops organizational excellence, shares knowledge, supports mentorship, and enables lasting partnerships that strengthen the entire Civic Station ecosystem.

Editorial Guidance

Partnerships should be formed to increase civic capability rather than organizational dependence. Civic Station encourages organizations to cooperate where shared effort creates greater public value while respecting local decision-making, accountability, and institutional independence.

End of CSA-2077

Universal Information Governance Information Governance Partnership Management Framework

CSA-214 — Universal Information Governance Information Governance Partnership Management Framework Version: Draft 0.1 Series: Civic Station Architecture Status: Architecture Planning Document

1. PURPOSE

This framework establishes a standardized approach for managing Information Governance partnerships throughout the Civic Station ecosystem. Information Governance Partnership Management ensures that relationships between organizations, institutions, communities, and governance participants are structured, maintained, and aligned toward shared governance objectives.

2. OBJECTIVES

- Establish consistent governance partnership practices.
- Improve coordination between partner organizations.
- Support shared governance responsibilities.
- Strengthen cooperative relationships.
- Enable broader governance participation.
- Align partnership management practices with the Universal Core architecture.

3. INFORMATION GOVERNANCE PARTNERSHIP MANAGEMENT PRINCIPLES

Partnership management shall be:

- Collaborative
- Trust-based
- Transparent
- Mutual
- Structured
- Governed

4. PARTNERSHIP MANAGEMENT MODEL

Each partnership management program should define:

- Partnership objectives
- Partner roles
- Shared responsibilities
- Relationship agreements
- Coordination methods
- Communication expectations
- Resource contributions
- Performance measures
- Review processes
- Governance status

5. PARTNERSHIP MANAGEMENT LIFECYCLE

Partnership activities include:

- Partnership identification
- Relationship development
- Agreement establishment
- Joint planning
- Collaboration execution
- Performance review
- Relationship improvement
- Renewal or transition

6. PARTNERSHIP MANAGEMENT CONTROLS

Organizations may implement:

- Partnership agreements
- Relationship management procedures
- Partner evaluation methods
- Shared governance processes
- Partnership review meetings
- Performance tracking systems

7. PERFORMANCE INDICATORS

Organizations should monitor:

- Partnership effectiveness
- Shared objective achievement
- Partner engagement

- Relationship stability
- Collaborative outcomes
- Governance maturity

8. GOVERNANCE

Leadership shall establish partnership standards, define partner responsibilities, oversee collaborative relationships, review partnership outcomes, allocate resources, and ensure consistent Information Governance Partnership Management throughout the enterprise.

9. CONTINUAL IMPROVEMENT

Partnership practices should evolve through relationship reviews, stakeholder feedback, performance analysis, operational experience, governance assessments, technology improvements, and lessons learned.

10. SUCCESS CRITERION

Every Civic Station deployment should maintain a governed Information Governance Partnership Management framework that enables trusted collaboration, expands governance capacity, strengthens shared responsibility, and improves alignment, accountability, and trust throughout the Universal Core architecture.

- Universal Core Community Partnership Architecture Framework

CSA-3100 Universal Core Community Partnership Architecture Framework

Purpose The Universal Core Community Partnership Architecture Framework establishes the enterprise architecture for developing, coordinating, governing, and sustaining partnerships between civic institutions, nonprofit organizations, educational institutions, businesses, volunteer groups, and community organizations. It provides a common structure that enables organizations to work together toward shared civic outcomes while preserving accountability, transparency, and local autonomy.

Objectives • Establish a standardized partnership architecture. • Encourage collaboration across community sectors. • Improve coordination of shared civic initiatives. • Strengthen trust through transparent partnership governance. • Support sustainable long-term community relationships.

Core Principles

1. Shared Purpose Partnerships should be organized around clearly

defined civic objectives.

2. Mutual Benefit Collaborative efforts should provide value to

participating organizations and the communities they serve.

3. Transparency Roles, expectations, and decision processes should be

documented and communicated.

4. Accountability Each partner should understand and fulfill agreed

responsibilities.

5. Continuous Collaboration Partnerships should be regularly evaluated

and strengthened over time.

Framework Components • Partnership Governance • Stakeholder Identification • Collaboration Agreements • Resource Coordination • Communication Framework • Joint Planning • Performance Measurement • Risk Management • Continuous Partnership Improvement

Architecture Lifecycle 1. Identify partnership opportunities. 2. Evaluate organizational alignment. 3. Establish governance and agreements. 4. Coordinate implementation. 5. Monitor partnership performance. 6. Resolve issues collaboratively. 7. Evaluate outcomes. 8. Improve and sustain partnerships.

Relationship to the Universal Core

Previous: • CSA-3090 Civic Engagement Architecture Framework • CSA-3099 Civic Engagement Reserved Framework

Next: • CSA-3101 Community Partnership Governance Framework • CSA-3102 Community Partnership Planning Framework • CSA-3103 Community Partnership Operations Framework • CSA-3104 Community Partnership Compliance Framework • CSA-3105 Community Partnership Performance Framework • CSA-3106 Community Partnership Improvement Framework • CSA-3107 Community Partnership Readiness Framework • CSA-3108 Community Partnership Integration Framework • CSA-3109 Community Partnership Reserved Framework

Version Draft Development Edition Civic Station Universal Core Architecture

- Universal Core Community Partnership Governance Framework

CSA-3101 Universal Core Community Partnership Governance Framework

Purpose The Universal Core Community Partnership Governance Framework establishes the leadership structures, oversight mechanisms, decision authorities, and accountability processes required to govern community partnerships. It ensures partnerships operate transparently, ethically, and consistently while advancing shared civic objectives and respecting the independence of participating organizations.

Objectives • Establish clear governance for community partnerships. • Define roles, responsibilities, and decision authority. • Promote transparency and accountability. • Coordinate oversight across participating organizations. • Support continual governance improvement.

Core Principles

1. Shared Leadership Partners should participate in governance

according to agreed responsibilities.

2. Accountability Governance decisions and responsibilities should be

documented and reviewable.

3. Transparency Policies, decisions, and expectations should be

communicated appropriately.

4. Collaboration Governance should encourage respectful cooperation and

consensus whenever practical.

5. Continuous Improvement Governance practices should be periodically

evaluated and refined.

Framework Components • Governance Charter • Partnership Leadership Structure • Decision Authority Matrix • Policy Management • Oversight Committees • Risk Governance • Performance Oversight • Stakeholder Coordination • Governance Improvement

Governance Lifecycle 1. Establish governance structure. 2. Define partnership policies. 3. Assign leadership responsibilities. 4. Monitor partnership activities. 5. Review governance performance. 6. Resolve governance issues. 7. Implement improvements. 8. Sustain effective governance.

Governance Responsibilities

Leadership should: • Approve partnership strategy. • Allocate governance resources. • Review partnership performance. • Ensure ethical and policy compliance. • Foster collaborative decision-making.

Performance Indicators Example measures include: • Governance reviews completed • Policy compliance rate • Leadership participation • Decision implementation rate • Issue resolution timeliness • Partner satisfaction

- Governance improvement completion

Relationship to the Universal Core

Previous: • CSA-3100 Community Partnership Architecture Framework

Next: • CSA-3102 Community Partnership Planning Framework • CSA-3103 Community Partnership Operations Framework • CSA-3104 Community Partnership Compliance Framework • CSA-3105 Community Partnership Performance Framework • CSA-3106 Community Partnership Improvement Framework • CSA-3107 Community Partnership Readiness Framework • CSA-3108 Community Partnership Integration Framework

Version Draft Development Edition Civic Station Universal Core Architecture

Community Partnership Handbook Reference Edition V1.0.0

OM-007

COMMUNITY PARTNERSHIP HANDBOOK

America Together 2028 Reference Edition

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DOCUMENT INFORMATION

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Document ID: OM-007

Title: Community Partnership Handbook

Publisher: America Together 2028

Edition: America Together 2028 Reference Edition

Document Version: 1.0.0

Publication Year: 2026

References: CS-001 through CS-007 OM-001 through OM-006

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1. PURPOSE

This handbook provides guidance for establishing, maintaining, and strengthening partnerships between Civic Stations and other organizations within the community.

Healthy partnerships expand the ability of a Civic Station to serve the public while respecting the independence, mission, and identity of every participating organization.

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2.

PARTNERSHIP PHILOSOPHY

A Civic Station succeeds by working with existing community institutions rather than competing with them.

The objective is cooperation, coordination, and mutual support.

Partnerships should create value for everyone involved, especially the communities being served.

==========

3.

POTENTIAL PARTNERS

Potential partners may include:

- Nonprofit organizations • Civic organizations • Educational

institutions • Libraries • Community centers • Chambers of commerce • Local businesses • Faith-based organizations • Veteran organizations • Service clubs • Local government agencies • Emergency preparedness organizations

==========

4.

ESTABLISHING A PARTNERSHIP

Before entering a partnership:

- Learn about the organization’s mission. • Identify shared goals. •

Discuss expectations openly. • Respect organizational independence. • Define areas of cooperation. • Designate primary points of contact.

Successful partnerships begin with trust.

==========

5.

PARTNERSHIP ACTIVITIES

Examples of cooperative activities include:

- Community events • Educational workshops • Volunteer recruitment •

Resource sharing • Public information campaigns • Civic education programs • Knowledge development • Community improvement projects

Activities should reflect the needs of the local community.

==========

6.

COMMUNICATION

Maintain regular communication with partners through:

- Scheduled meetings • Email updates • Shared planning sessions • Event

coordination • Progress reviews

Good communication strengthens long-term relationships.

==========
7.

MAINTAINING TRUST

Partnerships should be built upon:

- Honesty • Transparency • Reliability • Respect • Mutual benefit •

Clear communication

Disagreements should be addressed professionally and promptly.

==========
8.

DOCUMENTATION

Stations should maintain records of significant partnerships, including:

- Organization name • Primary contacts • Areas of cooperation • Active

projects • Meeting summaries • Agreements when appropriate

Documentation supports continuity.

==========

9.

REVIEWING PARTNERSHIPS

Periodically evaluate partnerships by considering:

- Community benefit • Shared accomplishments • Communication quality •

Volunteer experiences • Opportunities for improvement

Successful partnerships evolve over time.

==========

10.

LONG-TERM OBJECTIVE

The goal of every partnership is to strengthen the community by building a network of organizations that cooperate, share knowledge, and support one another while maintaining their own missions and identities.

Together, these relationships create a stronger civic infrastructure than any single organization could achieve alone.

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END OF OM-007

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Community Organization Pathway

Title: Community Organization Pathway

Purpose: Provide a simple entrance for resident-led groups, associations, coalitions, and local initiatives.

Relationship to Universal Core: The pathway selects independent modules for local use and does not impose governance, representation, or membership rules on any organization.

Intended audience: Neighborhood groups, civic associations, coalitions, volunteer initiatives, mutual-aid groups, and local organizers.

WHY THIS PATHWAY MAY BE RELEVANT

Community organizations connect residents, local knowledge, participation, partnerships, events, communication, services, and problem solving.

Starting documents:

- CS-001 — What is a Civic Station?
- CSF-0004 — Who This Library Serves
- CSF-0026 — Community Collection Guide
- OM-003 — Volunteer Handbook
- OM-007 — Community Partnership Handbook
- OM-008 — Community Events and Outreach Handbook

Recommended next areas:

- Local governance and decision practices

- Volunteer engagement and retention
- Events, outreach, and communication
- Partnerships with institutions
- Evaluation, sustainability, and knowledge preservation

Related pathways:

- NONPROFIT_PATHWAY.txt
- CITIZEN_PATHWAY.txt
- MUNICIPAL_GOVERNMENT_PATHWAY.txt
- LIBRARY_SYSTEM_PATHWAY.txt

USE NOTE

This pathway is optional navigation, not a mandatory curriculum, operating directive, or assertion of authority. Applicable constitutions, laws, regulations, court rules, policies, professional standards, and duly assigned institutional authorities remain controlling. The complete Universal Core archive remains available when the starting set is too narrow for the question.

Archive Information:

Official Archive: https://xvf97n.s.gy/UniversalCore

Contact: universalcorecivics@gmail.com

Reference and Library Connections

Topic and Source Finder

- Civic Station Community Network Community Partnership Evaluation Handbook Reference Edition V1.0.0
- Civic Station Community Network Community Support Partnership Handbook Reference Edition V1.0.0
- Civic Station Community Network Community Support Partnership Handbook Reference Edition V1.0.0
- Governance Organizational Partnership Framework
- Universal Information Governance Information Governance Partnership Management Framework
- - Universal Core Community Partnership Architecture Framework
- - Universal Core Community Partnership Governance Framework
- Community Partnership Handbook Reference Edition V1.0.0
- Community Organization Pathway

Related Publications

- Community Organization Starter (CSUC-CBL-005)
- Community Organization Core (CSUC-CBL-006)
- Community Workshop Facilitator Guide (CSUC-CBL-007)
- Nonprofit Civic Partnership (CSUC-PAR-001)
- Business and Civic Partnership (CSUC-PAR-002)
- Civic Station Foundations (CSUC-FND-001)
- Core Reference Edition (CSUC-REF-001)